

As an innovative logistics service provider, we stand for an integrated corporate policy. It is the responsibility of our management to achieve our goals in terms of quality, the environment, health and safety at work as well as energy, but most importantly, all our employees share this responsibility. Therefore, the management defines sustainable corporate goals at regular intervals, thereby demonstrating that it considers quality improvement, active environmental protection, safety at work and energy efficiency to be essential management duties. To this end, all the required financial and organisational conditions are created.

Our certifications (9001, 14001, 50001 and 45001) apply for the following activities
All services combined with handling and storage of:

- new/used cars
- new/used commercial vehicles of all kinds
- containers
- heavy- lift- and break-bulk-cargo of all kinds and for all freight forwarding services

The following principles have been laid down in this respect:

Personnel development and awareness

Our employees are the basis of all corporate activities. Therefore, the management supports the development of employees through regular training to increase motivation and expertise. In addition, employees are granted a high degree of independence and maximum responsibility and authority in their respective fields of activity. The management considers this a basic requirement on our way to becoming a learning organisation. Our employees are aware that they have the authority to withdraw from work situations that they consider to be an immediate and serious threat to their life or health.

Consistent customer and market orientation

All our interest and attention focus on our customers. All our services are guided by our customers' requirements, requests and needs. Absolute customer satisfaction is the indicator of the quality of our services. Should the quality fail to meet customer requirements, measures to locate, analyse and remedy the defect are to be initiated immediately. The aim is to make all employees aware that their commitment, conduct and competence vis-à-vis our business partners form the basis for an excellent assessment of our quality.

Establishment and maintenance of an environmental programme

We undertake to continuously reduce the emissions, effluents and waste resulting from our logistics services by establishing and maintaining an effective environmental programme and to avoid them wherever possible.

Prevention of errors, health protection, profitability and conservation of resources

We want to organise all work processes in such a way that errors, defects, injuries, illnesses and environmental damage are avoided. Our functioning Integrated Management System monitors and controls early detection and especially ensures improvements for the company in terms of safety at work and the environment as well as economic improvements through the prevention thus achieved. The economical and carefully considered use of energy and work material as well as the prudent use of handling and transport equipment are a natural part of our business activities. To improve energy-related services, the energy efficiency of equipment, machinery, products and services is examined when decisions about their purchase are taken.

Legal conformity

The legal obligations applicable to us and the obligations imposed on us by the authorities are minimum requirements with which we comply as a matter of course. We know and comply with our binding obligations.

Continuous improvement

Our constant striving for optimisation, a safe work environment and improvement of energy efficiency obliges us to examine our business processes and procedures regularly and critically. The findings obtained as a result have an influence on all adjustments and/or restructuring of internal and external courses of action. Reliability, punctuality and flexibility are core aspects of our corporate policy and set the standard for all our activities. The complete fulfilment of customer requirements at the highest quality level is our motivation, thus ensuring our success in the long term.

The implementation of the corporate policy is carried out from the top down and is the aim of all employees. Each employee is therefore required to contribute to the great success of our company through his or her personal commitment and qualification and to ensure its continued economic existence.

The company policy is known to all service providers who work for us.

UNIKAI
Lagerei- und Speditionsgesellschaft mbH,
Hamburg

Hartmut Wolberg
Managing Director

